

Website Accessibility Statement for Buckland Parish Council

The Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018 requires public sector bodies, which includes parish councils, to ensure reasonable adjustments are made to websites to ensure they are accessible to people with a range of disabilities.

Prior to April 2025, Buckland village website was not hosted on the parish council owned domain; rather it was a volunteer led initiative which kindly hosted information the parish council needed to publish on a website. Buckland Parish Council now hosts the Buckland village website on its bucklandsurrey.org.uk domain.

Buckland Parish Council wants as many of its residents as possible to be able to use the Buckland village website. For example this means we have invested time to simplify the website text and ensure hyperlinks are easy to identify. You should also find you can:

- Zoom in up to 300% without the text spilling off the screen;
- Change contrast levels, line heights and text sizes;
- Navigate most of the website using just the keyboard or speech recognition software; and
- Listen to most of the website using a screen reader.

This accessibility statement applies to www.bucklandsurrey.org.uk.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of the Buckland village website. If you encounter any problems or think this website is not meeting accessibility requirements please contact us:

Email: parishcouncil@bucklandsurrey.org.uk

Call: 01737 448023

Post: Buckland Parish Council, PO Box 657, Betchworth, Surrey, RH4 9NY.

We will consider your request and endeavour to issue an initial response within 10 working days.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Technical Information about this website's accessibility

Buckland Parish Council is committed to making incremental changes to the Buckland Village Website over time, to make it accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

Non-compliance with the accessibility regulations

Some images lack a text alternative which fails WCAG 2.1 success criterion 1.1.1 (non text content) and some areas of non-text fail WCAG 2.1 success criterion 1.4.11 (non-text contrast).

Whilst it is possible to navigate without the use of a mouse, by using a combination of the tab and enter keys and there is a way to skip the content in the page header the hierarchy of menu headers does not fully comply with the WCAG 2.1 success criterion 2.4.6 (headings and labels) or WCAG 2.1 success criterion 2.4.1 (bypass blocks).

We have assessed the cost of fixing these issues and believe to do so now represents a disproportionate burden within the meaning of the accessibility regulations.

Non-accessible content

Some of our older PDF documents do not meet accessibility standards and not all images uploaded to the website are accompanied by a Text Alternative.

Any new word documents the parish council prepares and publishes are checked using the Accessibility Tool in the Microsoft Word software prior to exporting the content as an accessible PDF document. With effect from April 2025 we attach a Text Alternative to any images we publish and add a Text Alternative to images within content as and when a web page is updated.

The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they are not essential to providing our services. For this reason we do not propose to make retrospective changes to the content created prior to 23rd September 2018 that sits under any heading other than Parish Council.

We have assessed the cost of undertaking corrective work, as one off task, to add a Text Alternative to all images published on the website and concluded it would be a disproportionate burden within the meaning of the accessibility regulations.

Preparation of this accessibility statement

This statement was prepared during June 2025.

The method used to evaluate this website was a self-assessment done by Buckland Parish Council, initially completed during June 2025.

We accept we have a duty to make reasonable adjustments for disabled people. We considered auditory, visual, cognitive, speech, physical and neurological impairments and also reflected on lack of technical expertise and speed of internet connection. There are no audio or video files on the website.

We have chosen easily readable fonts and offered a choice of contrasts, text size and line height. We have checked that each page can be printed with relative ease and that active links within documents are in PDF format.

The website is responsive and can be viewed on mobile phones and tablets.

Support for the website, including hosting and coding, is provided by a professional third-party company.

We believe the checks we have carried out to be in proportion with the size of our organisation and its available resource and we will continue to endeavour to improve accessibility as we upload new information and review individual pages of the website.

The statement was last reviewed on 31st March 2026 and will be presented to Council, in its latest updated form, with a recommendation for adoption when Buckland Parish Council next meets on Monday 11th May 2026